Privacy policy

Date of last update: May 2023

OUTSIDE CHAMONIX - Cameleon uses the processing and collection of data to propose an activity offer adapted to each user, necessary for the reservation and the good progress of the requested service.

OUTSIDE CHAMONIX - Cameleon is committed to guaranteeing a high level of protection for the personal data of its clients, prospects and any person whose personal data it processes.

OUTSIDE CHAMONIX - Cameleon is committed to respecting the regulations applicable to all personal data processing that it implements:

- Your personal data is processed in a lawful, fair and transparent manner;
- Your personal data is collected for specific, explicit and legitimate purposes and is not further processed in a way that is incompatible with these purposes;
- Your personal data is stored in an adequate, relevant manner and is limited to what is necessary for the purposes for which it is processed;
- Your personal data is accurate, kept up to date and all reasonable steps are taken to ensure that inaccurate data, having regard to the purposes for which it is processed, is erased, or rectified without delay.

The data collected are as follows:

- Personal data of the person making the reservation request: Name(s) and surname(s), Number, age(s), Address, E-mail address, Telephone number.
- Participant Information: The collection of information associated with certain services is necessary and may include age, weight, height, shoe size, or other associated demographic information.
- Exchanges with us, including details of conversations via email, and text messages.
- Payment information when the reservation is made and confirmed.
- Payments: We do not record payment data when paying via link. Your credit card and bank details are stored with our bank.

The information is collected and provided to the relevant service provider and the Rivage Hotel to ensure the best possible quality of service.

The information collected in this form is mandatory to bill you for the service.

The access of data is strictly limited:

- To the employees of OUTSIDE CHAMONIX - Cameleon who are authorized by virtue of their functions and bound by an obligation of confidentiality.
- To activity providers to ensure customer service for each service.
- IT service providers who are bound by an obligation of confidentiality.

Apart from the cases set out above, Cameleon undertakes not to sell, rent, transfer or give access to third parties to your data without your prior consent, unless compelled to do so for a legitimate reason (legal obligation, fight against fraud or abuse, exercise of the rights of defense, etc.).

Retention of personal data:
Your data will be kept for the duration of our commercial relationship and up to one year afterwards. Your invoices and order forms will be kept for the legal and fiscal retention periods in force.

Your rights:
In accordance with Article 34 of the French Data Protection Act 78-17 of January 6, 1978 as amended and the General Data Protection Regulation (EU Regulation 2016/679) or "RGPD", you have the right to access, modify, rectify and delete data concerning you.
To exercise this right, contact us by e-mail at: contact@outside-chamonix.com

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