OUTSIDE
CHAMONIX
Activities in Chamonix

General terms and conditions

Outside Chamonix is a brand of SARL CAMELEON.
Outside Chamonix's mission is to propose and market a range of activities to the clientele of the following hotels in Chamonix: Alpina, Le Prieuré, La Croix Blanche and Mercure Chamonix Centre.
Outside Chamonix activity providers are selected and proposed on a digital platform.
Each operator is responsible for the organisation of its activity and for the human and material resources used to ensure it runs smoothly.
Outside Chamonix is a marketing intermediary between the client and the activity provider.

Booking process:

- Outside Chamonix proposes a range of activities selected via a dedicated web platform (www.outside-chamonix.com).
- The customer, after having read the conditions of the activities and the rates, makes a reservation request on this platform. This request is not a definitive reservation but a request for availability.
- Upon receipt of this request, Outside Chamonix will contact the supplier to check availability.
- In case of availability, Outside Chamonix will confirm the reservation to the client.
- The payment of the activity takes place between the customer and Outside Chamonix as soon as Outside Chamonix confirms the availability to the customer.

Payment conditions :

- The prices of each activity are indicated on the website www.outside-chamonix.com.
- Prices are quoted inclusive of all taxes, including 20% VAT.
- In case of availability, the payment of 100% of the activity is requested at the time of the order.
- Cancellation conditions are indicated below.

Cancellation conditions on behalf of Outside Chamonix:

- Outside Chamonix applies the cancellation conditions specific to each activity, linked to each supplier organiser, indicated in the product sheet of the activity.
- The cancellation conditions are specific to each activity and to each supplier.

Cancellation conditions of the client:

The customer's conditions of withdrawal are as follows and apply to all services, unless the supplier's conditions of withdrawal differ and are mentioned in the service description:
- Cancellation more than 7 days before the date of the booked activity: 100% of the amount paid will be refunded to the client.
- Cancellation between 7 days and 48 hours before the date of the reserved activity: 50% of the amount paid will be refunded to the client.
- Cancellation less than 48 hours before the reserved activity: no refund.